Abdulrahman **Alsalim**
IT-technician

- Gothenburg - Sweden
- abdu@abdu.se
- +46 722-20 30 01

SOCIAL

- in @abdulrahman-alsalim
- f Abdulrahman Alsalim
- @alsalim121

PROFILE

Abdulrahman, but you can call me Abdu. As an experienced and skilled IT technician, I am an ambitious and curious individual.
My passion for the IT world has always been strong, and I am adept at communicating and collaborating with colleagues and customers

EDUCATION

Computer and Communication Technology
NTI GYMNASIET KARLSTAD
2018 - 2021

Language Introduction
HERRGARDSGYMNASIET
2015 - 2018

Elementary School
Elementary School in Syria
2012 - 2015

SKILLS

- Microsoft Entra (AAD)
- Windows Server
- Microsoft 365
- Intune
- Graphic Design
- Powershell
- Network installaion
- Kali Linux
- iOS/Android
- Samsung Knox
- TeamViewer
- Web Development

EXPERIENCE

IT technician
From 2023 - Present | Raddningsmissionen
At Raddningsmissionen, I work on system development to efficiently provide technical solutions to users. I share my expertise to support students and staff at Community School and always strive to deliver the most effective and innovative solutions.

Technical Support Specialist
From 2022-02 to 2022-06 | Gothenburg Municipality Intraservice
In my role as an IT consultant at Nexer Group Infrastructure, I worked as a support technician at Gothenburg Municipality Intraservice. During this time, I provided technical support to over 70 different departments and businesses within the Gothenburg Municipality.

IT Support
From 2019 - Present | Hemfixarna
In my role as technical support at Hemfixarna, where I have a part-time position, I visit private customers at their homes to resolve a variety of IT-related issues. I handle everything from network installations and printer problems to computers and mobile phones with great expertise and dedication.

CERTIFICATE

MTA: Security Fundamentals - Certified 2021

Skills: Network Security | Operating System Security | Security Layers | Security Software

Windows Server Administration Fundamentals - Certified 2021

Skills: Active Directory | Server Installation | Server Maintenance | Server Performance Management | Server Roles | System Recovery

MTA: Networking Fundamentals - Certified 2021

Skills: Network Infrastructure | Internet Protocols | LAN (Local Area Network) | Network Services | Network Security | OSI Model | TCP/IP | WAN

MTA: Mobility and Device Fundamentals - Certified 2021

Skills: Cloud Services | Data Access | Data Management | Device Configuration | Device Security | Enterprise Mobility

MTA: Windows Operating System Fundamentals - Certified 2020

Skills: Operating System Configuration | Operating System Maintenance

REFERENCES

IT Manager
Roger Eriksson
Phone: +4631-712 12 33
Email: roger.eriksson@raddningsmissionen.se

Unit Manager
Anna Ringqvist
Phone: +4631-3678432
Email: anna.ringqvist@intraservice.goteborg.se

LANGUAGE

- Arabic
- Swedish
- English

INTERNET

- Music
- Travel
- Read
- Fitness